

ISAE 2026

59th Congress of the International Society for Applied Ethology

REGISTRATION CANCELLATION & REFUND POLICY

IMPORTANT NOTICE: All registration fees paid for the ISAE 2026 Congress are strictly non-refundable. Once a registration is submitted and payment is processed, no refunds will be issued under any circumstances.

1. Scope of Policy

This policy applies to all categories of registrations for ISAE 2026, including but not limited to Delegate, Student, Accompanying Person, Sponsor, and Exhibitor registrations. By completing the registration and submitting payment, the registrant explicitly agrees to these terms.

2. Non-Refundability Terms

- **No-Shows:** No refunds or credits will be provided if a registered participant fails to attend the event due to travel delays, visa rejections, health issues, or personal emergencies.
- **Cancellation Requests:** Cancellation requests will not be entertained for a refund, regardless of when the request is made relative to the event start date.
- **Duplicate Registrations:** In the event of an accidental duplicate registration or overpayment, participants must notify the secretariat immediately. Any resolution will be subject to the sole discretion of the organizing committee, but standard policy dictates that fees remain non-refundable.

3. Delegate Substitution Policy

To provide reasonable flexibility, if a registered delegate is unable to attend, a substitute colleague or co-author may be nominated to attend in their place at no extra charge. All substitution requests must be submitted in writing via email to the conference secretariat at least 7 days prior to the event start date, providing the original registrant's details and the complete credentials of the replacement delegate.

4. Force Majeure & Event Modification

In the unlikely event that ISAE 2026 is postponed, rescheduled, or transitioned to a fully virtual/hybrid format due to reasons beyond the control of the organizers (including but not limited to acts of God,

government restrictions, natural disasters, or public health emergencies), the registration will automatically transfer to the new dates or format. The organizing committee is not liable for any personal travel, accommodation, or incidental expenses incurred by participants.

5. Contact Information

For any queries or requests regarding delegate substitutions, please contact the secretariat or project management team directly.

ISAE 2026 Organizing Secretariat